

QUATATION

For Internet Services Including
Voice Data Communication Services
RF, Perm

September 14, 2012

BASIC TERMS AND ABBREVIATIONS

VoIP call – voice traffic communication session using IP-channels

User terminal – computer or user stand-alone device supporting SIP protocol which are properly registered with the Voice Communication system

Customer account – USER account with the Voice Communication system which shows the account balance for actual VoIP calls and other transactions

Voice Communication System – OPERATOR's hardware and software system using which one can register a user terminal and make a VoIP-call as well as store transaction and accounting information. The Voice Communication System has a web-interface available at www.dosgo.ru

Operator – GET NET JSC (Russia, Perm, Permskaya (Kirova) str., d. 56, office 206. Tel.: +7 (342) 219-02-14, fax: +7 (342) 270-09-55) which provides internet services including voice communication services and other telematic services to every user with Internet access including RF resident users.

1. General

1.1. As specified in Article 435 of the RF Civil Code, this document shall be considered the OPERATOR's official quotation (public offer) which contains all basic terms for the Internet services provided by GET NET JSC.

1.2. As specified in Article 437 of the RF Civil Code this quotation shall be considered accepted if an individual (hereinafter referred to as the USER) registers with the Voice Communication System www.dosgo.ru

2. Quotation Subject

2.1. This quotation subject are Internet services including voice communication services and other telematic services provided through the USER's access to and servicing within the Voice Communication System based on the following terms.

2.2. The OPERATOR shall provide the Internet services as specified in the Company Charter of GET NET JSC and based on the terms published on the OPERATOR's web-site available at www.get-net.ru, www.q-fon.ru, www.dosgo.ru. The place of the Internet services as defined in this quotation shall be the OPERATOR's server available at the following address:

Russia, Moscow region, Khimki, Nagornoye shosse d. 2.

2.3. As described in Section III of the Rules for Providing Data Communication Services approved by the decree of the Government of the Russian Federation dated January 23, 2006 no. 32, the OPERATOR may unilaterally revise the terms of this public offer no earlier than 10 days after publication of the revisions on the web-site www.dosgo.ru

3. Procedure for Providing the Services

3.1. The USER shall fill in the registration form on the web-site www.dosgo.ru and shall activate the associated link to accept this quotation. The OPERATOR shall provide the registration with the system www.dosgo.ru by assigning ID number (hereinafter referred to as SIP ID/line number) to the USER and by opening the customer account.

3.2. The USER may register its mobile phone number with the Voice Communication system for ordering calls using sms and for other Voice Communication services.

3.3. By registering their mobile phone number with the Voice Communication system,

the USER agrees to receive sms notifications of the Voice Communication promos and other promotional and information messages.

3.4. The USER may remove its phone number from the system or replace it with another one. To do this, the USER shall send a written request for removal or change of the phone number together with a copy of the identity document. The request shall be sent by e-mail, by fax or by registered mail with receipt acknowledgement **заказным** to the addresses and numbers listed in section 6 hereof.

3.5. After the registration the OPERATOR shall provide the USER with access to the Voice Communication system to perform the obligations under this quotation.

3.6. The service payment shall be made by transferring the payment amount to the OPERATOR's current account using the below given bank details. The payment currency shall be RF ruble.

3.7. The payment amount shall be put to the USER's account within 3 (three) business days after it has been paid to the OPERATOR's current account.

3.8. The OPERATOR may suspend the USER's access to the Voice Communication system without explaining the reasons.

3.9. As specified in the Rules for Providing the Data Communication Services approved by decree of the Government of the Russian Federation dated January 23, 2006 no. 32, the USER may request to return unused amount paid for data communication services.

3.10. The amount shall be returned based on the written USER request. The request shall include the USER's name, patronymic and last name as well as full details of his/her account open with a Russian bank.

3.12. The amount shall be returned by its transferring to the USER's ruble account with a Russian bank. The account shall be opened for the USER's name (physical party).

3.13. The amount shall be returned within sixty days after the OPERATOR receives the return request.

3.14. As required by item 66 of Decree no. 32 "Approval of the Rules for Providing the Data Communication Services" USER claims and complaints shall be handled by the OPERATOR within 60 days after the claim or complaint registration. Claim shall be submitted in writing and shall be registered by the OPERATOR on the same day as it is received.

4. OPERATOR's Obligations

4.1. The OPERATOR shall provide the required and reliable information of the Voice Communication system and shall ensure registration of the USER and of his/her user terminal with the system.

4.2. The OPERATOR shall provide information support for the questions associated with the this quotation.

4.3. The OPERATOR shall provide access to the Voice Communication system.

4.4. The OPERATOR shall provide servicing of the USER's personal account.

4.5. The OPERATOR's liability under this quotation shall be governed by the applicable law of the Russian Federation.

5.2. To make VoIP calls within the Voice Communication system, the USER shall use communication channels provided by the third parties.

The OPERATOR shall bear no responsibility for the quality of the services provided by the third parties or for any delays and service troubles caused directly or indirectly by reasons out of the OPERATOR's control.

5. OPERATOR's Details

Legal address: 614000, Perm, Permskaya (Kirova) str., d. 56, office 206

Postal address: 614000, Perm, Permskaya (Kirova) str., d. 56, office 206

INN/KPP 5902174276/590201001

OKPO 67260174

Current account 40702810214500004142 with Tochka Bank Otkritie Financial Corporation»
(Public Joint-Stock Company (Moscow))

BIK 044525999

For the payment methods see your customer profile at www.dosgo.ru

When using non-cash payment methods, please, specify the customer account number with the Voice Communication system.

E-mail: support@dosgo.ru

Web-site: www.dosgo.ru телефон:

+7 (342) 219-02-14

General Manager

GET NET JSC

Zaicev A.A.